

## Customer Comments For FUNKE (Changzhou) Products

Name of customer :Edwards technologies vacuum engineering (shanghai) Co., Ltd  
Tel:Tel:+86 21 5866 9618

Address:Shanghai,200131, China

FK/QR8.2.1-01

The type of the heat exchanger: CP 1209-10-2P & CP1213-2-1P

Evaluate item	Content/Comments	Excellent	Very good	Good	Fair	Poor	Suggestions of discontented
Quality of Products	Package	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Exterior	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Performance	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Content of specification	<input type="checkbox"/> Excellent	<input checked="" type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
Service	Timely	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Availability	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Attitude of servicer	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Technic of servicer	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
Price	Price of product	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Maintenance cost	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Transporation	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
Delivery	Timely	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Availability	<input type="checkbox"/> Excellent	<input checked="" type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	

About other suggestions and discontented:

Please send to Funke Heat Exchanger Systems(Changzhou) Co.,Ltd. when finished the table

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Date: 25/5/2009