

## Customer Comments For FUNKE(Changzhou) Products

Name of customer :Zeppelin Solid Technology(Beijing)Co., Ltd.  
 Tel:+86 10 6432 4859-116

Address:Chaoyang District, Beijing, China

FK/QR8.2.1-01

The type of the heat exchanger: C200/F 1004-1-1P

Evaluate item	Content/Comments	Rating					Suggestions of discontented
		Excellent	Very good	Good	Fair	Poor	
Quality of Products	Package	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Exterior	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Performance	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
Service	Content of specification	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Timely	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Availability	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Attitude of servicer	<input type="checkbox"/> Excellent	<input checked="" type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
Price	Technic of servicer	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Price of product	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Maintenance cost	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Transportation	<input type="checkbox"/> Excellent	<input checked="" type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
Delivery	Timely	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	
	Availability	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	

About other suggestions and discontented:

Please send to Funke Heat Exchanger Systems(Changzhou) Co., Ltd. when finished the table

Address:NO. 9, Longrui Road, WuJin HI-TECH INDUSTRIAL ZONE, 213164, Changzhou, Jiangsu, P. R. China

Tel:+86 519 8867 1600

Fax:+86 519 8867 2081

Date: 12/6/2009

